# Solving a Large Real-world Bus Driver Scheduling Problem with a Multi-assignment based Heuristic Algorithm

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**Abstract:** The bus driver scheduling problem (BDSP) under study consists in finding a set of duties that covers the bus schedule from a Brazilian public transportation bus company with the objective of minimizing the total cost. A deterministic 2-phase heuristic algorithm is proposed using multiple assignment problems that arise from a model based on a weighted multipartite graph. In the first phase, the algorithm constructs an initial feasible solution by solving a number of assignment problems. In the second phase, the algorithm attempts to improve the solution by two different procedures. One procedure takes the whole set of duties and divides them in a set of partial duties which are recombined. The other procedure seeks to improve single long duties by eliminating the overtime time and inserting it into another duty. Computational tests are performed using large-scale real-world data with more than 2,300 tasks and random instances extracted from real data. Three different objective functions are analyzed. The overall results indicate that the proposed approach is competitive to solve large BDSP.

**Key Words:** bus driver scheduling, crew management, heuristic, transportation, large real-world instances.

**Category:** F.2.1, G.1, I.1.2, I.2.8, I.6

## 1   Introduction

The Bus Driver Scheduling Problem (BDSP), or more generally named as the Crew Scheduling Problem (CSP) in transportation context, consists basically in generating a work schedule for a crew subject to a number of constraints and aiming to optimize a given objective function. This problem is known to be NP-hard and it has been extensively investigated as reported in the operational research literature since 1960's. Several approaches were revised (e.g. [Bodin et al., 1983, Wren and Rousseau, 1995, Wren and Wren, 1995, Beasley and Chu, 1996]) and the progress of new developments has been reported in a series of specialized workshops [Daduna and Wren, 1988]. A good summary of this development has been presented in the international workshops on Computer-Aided Scheduling of Public Transport (in 2009 this title was changed to "Conference of Advanced Systems of Public Transport" - CASPT) [CASPT2015, 2015].

The Crew Rostering Problem (CRP) and the Crew Scheduling Problem (CSP) are related problems that arise in crew management of large transportation companies [Vera Valdes, 2010, Ernst et al., 2004]. Although the problems are related, usually CRP and CSP are solved separately and sequentially. Where the Crew scheduling is related to construct of shifts for a short period of time, e.g. for a day. In this phase the shifts are not yet assigned to individual crews. The crew rostering is a second phase in crew management in which the shifts generated during the crew scheduling phase are sequenced in order to form a roster for each crew for a larger planning horizon (typically a week or a month). The main focus of crew scheduling is the cost reduction, whilst the main focus of crew rostering is more related to aspects such as quality of life, rather than related to costs [Vera Valdes, 2010].

Among the most commonly approaches using mathematical programming for solving the BDSP are the classical set covering problem (SCP) and the set partition problem (SPP) [Fores, 2001, Portugal et al., 2009], both problems are well-known to be NP-hard [Borndörfers, 2010] and its investigations have been extensively reported in the Operational Research literature. The basic idea of this approach is to use (create) a large set of feasible duties (called "duties superset" or "shift-pool") [Shijun Chen, 2013] according to labour agreement rules. It uses a matrix that each row corresponds to a task and each column corresponds to a pre-compiled potential duty and a decision variable. The total number of possible duties (columns) is usually very high [Li et al., 2015, Shijun Chen, 2013], taking a long computational time to be built. Thus, it is usual to apply some heuristic techniques to reduce the number of the columns or to divide the problem into various sub-problems, solving each sub-problem separately (e.g. heuristic techniques to solve the SCP [Beasley and Chu, 1996, Caprara et al., 1999, Wren and Wren, 1995, Ohlsson et al., 2001, Mauri and Lorena, 2007, Li and Kwan, 2003]).

Despite these heuristic techniques, we found exact approaches based on the column generation (CG) technique to solve two real-world instances, both with up to 246 tasks [Yunes et al., 2005]. Their objective is to minimize the number of bus drivers instead of minimizing the total cost. Thus, they consider the unicost set covering (all columns have the same cost equal to one). Others researchers have investigated the CG technique (e.g., [Fores, 2001, Santos and Mateus, 2007, Shijun Chen, 2013, Li et al., 2015]). Recently [Shijun Chen, 2013] presented an improved CG algorithm which was applied to a set of real problem instances with up to 701 trips[1].

A few papers have reported the use of a combination of CG with other approaches to solve the BDSP, e.g., [Santos and Mateus, 2007] reports the use of CG combined with Genetic Algorithm to solve instances with up to 138 tasks and [Li et al., 2015] reports the use of a CG based hyper-heuristic to solve real instances with 500 tasks.

Differently of the SCP or the SPP, a new mathematical formulation of the BDSP under special constraints imposed by Italian transportation rules was presented by [De Leone et al., 2011a]. Unfortunately, this formulation could only be useful when applied to small or medium-sized instances (up to 136 tasks). [De Leone et al., 2011a, De Leone et al., 2011b] report the use of a Greedy Randomized Adaptive Search Procedure (GRASP) that may be applied to larger instances. However, it can be applied to instances with at most 161 tasks.

Although most papers found in the literature report methods that use the SCP or the SPP to solve the BDSP, some studies use heuristics/meta-heuristics without using the SCP or the SPP. For example: the HACS algorithm that uses a tabu search [Shen and Kwan, 2001]; an evolutionary algorithm combined with fuzzy logic [Li and Kwan, 2003], a heuristic method, namely ZEST, derived from the process of manual scheduling [Liping Zhao, 2006]; a hybrid heuristic that combines GRASP and Rollout meta-heuristics to solve instances with 250 tasks [D'Annibale et al., 2007]; an algorithm based on Variable Neighborhood Search (VNS) to solve instances with 501 tasks [Ma et al., 2016]; an algorithm based on Iterated Local Search (ILS) [Silva and Reis, 2014] which is similar with VNS and Very Large-scale Neighborhood Search (VLNS); and a Self-Adjusting algorithm, based on evolutionary approach [Li, 2005].

Some papers report approaches that consider the scheduling of crews and the scheduling of vehicles simultaneously (or integrated), trying to solve both problems at the same time. However, the computational time has been a critical issue. For example: a combination of CG and Lagrangian relaxation which solves instances randomly generated as well as real-world data instances in which the number of tasks varies between 194 and 653 trips [Huisman et al., 2005]; a

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[1] The number of tasks is not informed, but usually it is much smaller than the number of trips.

GRASP based algorithm was applied to real-world instances with up to 249 tasks [Laurent and Hao, 2008], a set partition/covering-based approaches were applied to instances with up to 400 tasks [Mesquita and Paias, 2008]; and an integrated approach to solve real-world instances with up to 653 trips [De Groot and Huisman, 2008].

**Table 1:** Summary of the literature review comparing different features

| Reference | Objective Function | Approach | #tasks[3] | #duties[3] |
|---|---|---|---|---|
| [Santos and Mateus, 2007] | MinCost[1] | CG+Genetic | 138 | - |
| [De Leone et al., 2011a] | MinCost,MinDrivers[2] | GRASP, VNS | 161 | 44 |
| [Yunes et al., 2005] | MinDrivers | Unicost SCP+CG | 246 | $\leq 50$ |
| [Portugal et al., 2009] | MinCost, others | SCP/SPP | 347 | - |
| [Li et al., 2015] | MinCost+MinDrivers | Hiper-heuristic | 500 | 145 |
| [Mauri and Lorena, 2007] | MinCost | Heuristic+CG | 500[a] | 153 |
| [Ma et al., 2016] | MinCost | VNS Meta-heuristic | 501 | 44 |
| [Li and Kwan, 2003] | MinCost+MinDrivers | Fuzzy Genetic | 613 | 75 |
| [Huisman et al., 2005] | MinCost | CG | $\ll$653[a,c] | 117 |
| [Shijun Chen, 2013] | MinDrivers | SC+CG | $\ll$701[c] | 100 |
| Our case | MinCost[b] | Deterministic heuristic | 2,313 | 340 |

[1] *MinCost* means minimizing the total cost.

[2] *MinDrivers* means minimizing the number of drivers.

[3] #tasks e #duties means the number of tasks and duties respectively.

[a] set of artificial benchmark instances.

[b] including vehicle changes and others functions are investigated.

[c] number of trips (the number of tasks is not provided).

Some approaches *focus on the bus lines*, i.e. the set of tasks is divided according to each bus line. Thus, the problem instance size is clearly reduced and solved separately (e.g. [Yunes et al., 2005]). However, [Portugal et al., 2009] reports an approach that *focus on the network*, i.e. the set of tasks is not divided according to each bus line and each task can be assigned to any driver despite the bus line it belongs to. In the work reported here we follow this approach. The set of tasks arises from 55 different bus lines and, due to the planning strategy of the company, are not separated. This means that a driver can drive in different bus lines during his/her daily duty. The company desires to minimize the number of bus line changes during a daily duty. Thus, this information is incorporated in our objective function as detailed in Section 3.

In this paper we propose a new heuristic algorithm (named GraphBDSP) based on solution of successive linear assignment problems that uses a weighted multipartite graph which represents the problem data. This approach tries to find disjoint paths in this graph minimizing the total cost (paid time) where each path means a duty (for a driver). The algorithm has two phases, a constructive phase

and an improvement phase. To the best of our knowledge this is the first time this approach is applied to solve a BDSP. We applied GraphBDSP with real-world problem instances from a Brazilian transportation bus company with 55 bus lines and more than 2,300 tasks, with about 340 duties and with two depots. In order to compare our results against the results reported in the literature we summarize our bibliography review in terms of instance sizes, features and approaches (see Table 1). According to our review, our problem instance is four times larger than the largest problem instance reported in the literature. Since we are dealing with an NP-hard problem spending a high computational effort to solve smaller instances, as reported, we believe that a heuristic technique can be justified to obtain good quality feasible solutions. The main advantages of the GraphBDSP is its effectiveness, its efficiency (low asymptotic complexity) and its facility in terms of parameter tuning.

In this context, this paper makes three contributions. The first contribution is the proposition of a new heuristic approach to solve a huge BDSP instance. Further, to the best of our knowledge, no paper considers this same set of labor rules (constraints and objective function). Also, it is worth noticing that this algorithm requires only one parameter to tune due to the simplicity of the criterion defined by [Cordeau et al., 2002]. The second contribution of this paper is to make available those new problem instances in order to promote new researches around this subject, including a large real-word problem instance. To the best of our knowledge, no paper deals with more than 500 tasks by exact approach. The third contribution is the application of three different objective functions which are compared, concluding that is more important to focus on idle time and overtime time instead of focusing on paid time only.

This paper is organized as follows. Section 2 gives the problem description. Section 3 presents the GraphBDSP in detail. Section 5 reports the computational results of GraphBDSP compared with set covering methods, giving lower bounds. Finally, Section 6 presents the conclusion remarks.

## 2   The Bus Driver Scheduling Problem

This paper considers a specific case of the bus driver scheduling problem from a Brazilian company where the work schedule is a set of disjoint duties in which a whole set of pre-defined bus tasks must be covered. In this case the total cost (paid time) and the size of the crew must be minimized. A feasible duty must meet the company regulations and the specific Brazilian legal restrictions established by both law and contracts with labor unions which further increases the complexity of the problem.

**Terminology**

Below we report some terminology used in this paper:

- A *block* represents a sequence of trips to be operated in a day by a vehicle from the time it leaves the depot (garage or the place where it is parked) until it returns to the same depot. These blocks are results from the vehicle scheduling[2].

- A *relief opportunity* is a pair of place and time, into a block, in which a driver is allowed to leave or assume a vehicle.

- A *task* is a work defined by two consecutive relief opportunity and represents the minimum portion of work that can be assigned to a driver. Thus a task may involve one or more trips, usually two trips, or a deadhead[3].

- A *bus line* is a route (itinerary) over which a bus regularly travels, although it is possible to use a bus in different lines.

- A *running table* is part of a block when the bus is used over the same line. Each row of a running table containing four entries which represent a *task t*. These entries are defined by $t = (sl, st, el, et)$, the first two entries indicate where and when the task starts the next two entries indicate where and when it ends, respectively. The information of which bus line a task $t$ belongs is given by $bl(t)$ and the values of each entry of the task $t$ is given by $sl(t)$, $st(t)$, $el(t)$ and $et(t)$, respectively.

- A *crew* is a team of a driver and a conductor, but in some cases it may consist of a driver only. When we *assign* a crew to a task $t$, that means that the crew is running the corresponding bus line from the place $sl$ and time $st$ to the place $el$ and time $et$.

- A *piece of work* (POW) is a sequence of consecutive tasks $t_i$, $t_{i+1}$, ..., $t_j$, in the same bus line, assigned to the same crew where $et(t_k) \leq st(t_{k+1})$.

- A *stretch* is a sequence of consecutive pieces of work (not necessarily on the same bus line) without an intervening meal-break (rest time). Note that, by definition, a POW is a stretch and a single task is a POW. A POW (or a stretch ) $P = (t_i, t_{i+1}, ..., t_j)$ starts at the same location (resp. time) where (resp. when) its first task starts. Thus, $sl(P) = sl(t_i)$ and $st(P) = st(t_i)$. Also, it ends at the same location (resp. time) where (resp when) its last task ends. Thus, $el(P) = el(t_j)$ and $et(P) = et(t_j)$.

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[2] We assume that the vehicle blocks is determined a priory by solving the vehicle scheduling. In this case we used the solutions provided by the public transport company.

[3] Trip without passengers.

  &ndash; There are two types of breaks:

    &bull; a *rest time* (rest break, meal-break) which is an unpaid time between two task assigned consecutively to the same driver; and

    &bull; a *idle time* (idle break) which is also a time between two tasks assigned consecutively to the same crew, however, idle time is a paid time used to complete a duty.

  &ndash; A *duty D* is an ordered sequence of tasks $t_1$, $t_2$, ..., $t_k$ (composed of one or more stretches) that can be assigned to a crew in a single day work.

  &ndash; A *spreadover time* (given by *sot*) of a duty $D$ is the time between the start of the first task of $D$ and the end of the last task of $D$, $sot(D) = et(t_k) - st(t_1)$.

In this work, when we assign a task $t$ to the end of a duty $D$, the task is always assigned to the same crew of duty $D$ forming a new sequence where the task $t$ will be in the last position. Therefore, for simplicity we say that we assign task $t$ to the end of duty $D$.

Figure 1 shows two bus lines $A$ and $B$. Each bus line consists of a set of four entry columns where each row indicates all the tasks a bus must perform in a day (bus 1 and bus 2 for line $A$ and bus 4, bus 5 and bus 6 for line $B$). This figure also shows two duties:

The Duty$_X$ where the first 3 tasks of the duty are Task$_1$, Task$_2$ and Task$_5$. Note that, the first two tasks of the duty forms a POW and there is a rest time between Task$_2$ and Task$_5$; and

The Duty$_Y$ where the first 3 tasks of the duty are Task$_6$, Task$_3$ and Task$_4$. The whole duty consists of these 3 tasks, therefore, the crew will have a 367 minutes of idle time to complete their day work. Note that the crew assigned to this duty must change the bus line between Task$_6$ Task$_3$. Thus these 3 tasks form a stretch .

### 2.1 Problem Specification

A feasible duty must meet the company regulations and the specific Brazilian legal restrictions established by both law and contracts with labor unions as follows.

Rule 1: The stretch time on a duty may not exceed 360 minutes, and if it exceeds this time, a rest time of at least 90 minutes must be applied. Rest time on a duty (unpaid time) may not exceed 300 minutes, otherwise the break time over that is considered idle time (paid time).

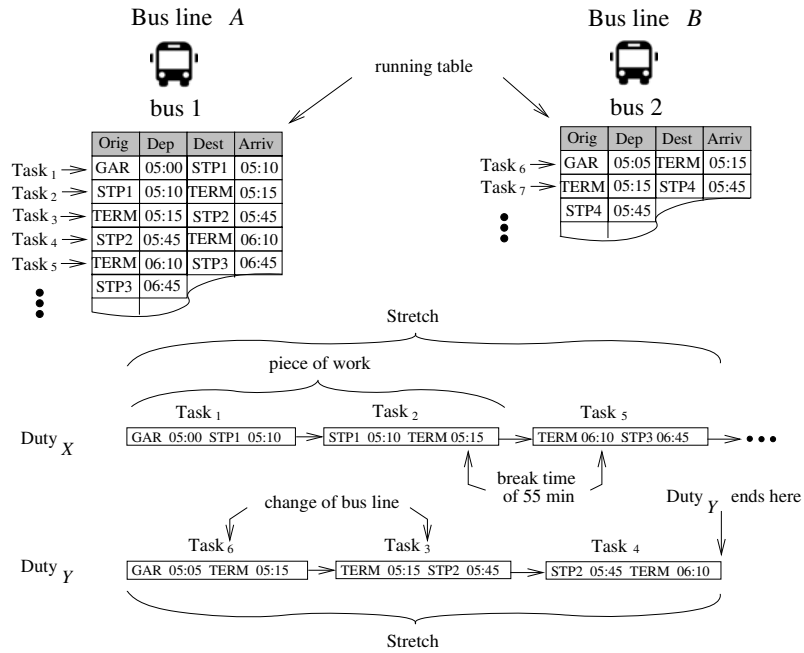Rule 2: The overtime per duty may not exceed 120 minutes.

**Figure 1:** Two bus lines showing a lists of tasks and two duties.

Rule 3: If a duty includes *night working*, between 10pm and 5am, a period of 52 minutes is considered to be 60 minutes of work (called night time) and an additional payment of 20% of ordinary wage must be applied over such night working time. For overtime (extra working time) an additional payment of 50% of ordinary wage must be applied.

Rule 4: The total paid time per duty must be at least 432 minutes.

Rule 5: The spreadover time of a duty may not exceed 780 minutes.

Table 2 summarizes a set of parameters related to these rules. In Section 3.3 we give a mathematical formulation of this rules which are used by our objective function. As solution to this problem means a set of duties covering all tasks of a working day in such way that the total cost based on the paid time (worked time) and the number of vehicle change are minimized, consequently, minimizing the total number of duties. According to our literature review, there is not linear programming formulation that satisfies this set of rules and this formulation is still a challenge. In addition, taking into account our main problem instance is large, thus a need for heuristic solution approaches is justified.

**Table 2:** Parameter notation from the problem.

| Parameter/Value | Meaning | Reference |
|---|---|---|
| $st_{max} = 360$ min | Maximum stretch time duration | Rule 1 |
| $rt_{min} = 90$ min | Minimum time for a rest | Rule 1 |
| $rt_{max} = 300$ min | Maximum time for a rest | Rule 1 |
| $pt_{min} = 432$ min | Minimum paid time for a duty | Rule 4 |
| $ot_{max} = 120$ min | Maximum overtime for a duty | Rule 2 |
| $sot_{max} = 780$ min | Maximum spreadover time duration | Rule 5 |
| $fnt = 60/52$ | Correction factor for night time worked | Rule 3 |
| $pnt\% = 20\%$ | Percentage of additional payment for night time | Rule 3 |
| $pot\% = 50\%$ | Percentage of additional payment for overtime | Rule 4 |

## 3 Proposed Algorithms

The proposed algorithm GraphBDSP is based on successive solution of (linear) assignment problems in order to construct and to improve different paths (duties) in a multipartite graph. The assignment problem [Pentico, 2007] is a well-known problem in operation research and it can be solved in polynomial time. The assignment problem has been quite used due to its low computational complexity to get optimal solution, e.g. recently it was successfully used to tackle a nurse scheduling problem [Constantino et al., 2014]. Given a cost matrix $[c_{ij}]$ of dimension $n \times n$, the assignment problem consists in associating each row to a column in such a way that the total cost of the assignment is minimized. Using a binary variable $x_{ij} = 1$ if row $i$ is associated with column $j$, the assignment problem can be formulated as follows:

$$\min \sum_{i=1}^{n} \sum_{j=1}^{n} c_{ij} x_{ij} \tag{1}$$

$$\textbf{Subject to: } \sum_{i=1}^{n} x_{ij} = 1, j = 1, \ldots, n \tag{2}$$

$$\sum_{j=1}^{n} x_{ij} = 1, i = 1, \ldots, n \tag{3}$$

$$x_{ij} \in \{0,1\}, i, j = 1, \ldots, n \tag{4}$$

Our GraphBDSP algorithm is decomposed into two phases (algorithms) which are run in sequence. 1) construction of an initial solution; and 2) solution improvement. In both phases the assignment problem (1)-(4) is intensely used,

where the number $n$ and the cost matrix $[c_{ij}]$ have different meaning (values) for each phase of the algorithm, which are explained in detail in the following sections.

## 3.1   Data and Solution Representation

First of all our algorithm starts with a weighted multipartite *directed graph* $G = (T, E)$ (or simply a *graph*) where $T$ is the set of *vertices* representing the tasks the whose crews must be allocated and $E$ is the set of *edges* $e_{ij} = (t_i, t_j)$ indicating that the same crew can perform the task $t_j$ after the task $t_i$. In this case we say that $t_i$ is *adjacent* with $t_j$ and that $e_{ij}$ *leaves* vertex $t_i$ and *enters* vertex $t_j$.

It is possible to place the set of vertices into *layers* $T_1, T_2, ..., T_k$ ($T = \cup_{m=1}^{k} T_m$) such that all edges are "forward", i.e. for each edge $e_{ij} = (t_i, t_j)$, vertex $t_i$ is placed on layer $T_l$ and vertex $t_j$ is placed on layer $T_m$ where $m > l$. The vertices are arranged into layers in such way that each layers is made up of vertices representing tasks, if two tasks can be scheduled one after other, then they are not in the same layer, i.e. if task $t_j$ can be scheduled after the task $t_i$, then $t_i \in T_l$ and $t_j \in T_m$, $l < m$. A simple greedy algorithm can build such partition. Let $s_m$ denote the size of the layer $T_m$ ($1 \le m \le k$).

Let a *path* $D = (T', A')$ be a sequence $(v_1, v_2, ..., v_u)$ of vertices of $G$ such that $v_p$ is adjacent with $v_{p+1}$ ($1 \le p \le u - 1$). Its easy to show that a path meets each layer at most once. Two paths $D_r$ and $D_s$ are *disjoint* if and only if $D_r \cap D_s = \emptyset$. In the reminder of this work, we will refer to the vertices of $G$ as tasks and refer to the paths constructed by the algorithm as duties. Thus our algorithm tries to find a set of disjoint paths (duties) that meets all vertices (tasks) of the graph (a partition of $T$) minimizing the total cost. A solution is this set of disjoint paths.

Let a *partial duty* be an incomplete duty, this means that it is possible to include more task to obtain a complete duty. A partial duty is always referred with two indexes were the second index indicates the context of that part. Thus, a complete duty (or simply a duty) is referred with a single index. For example, we use $D_i$ to refer to a duty $i$ to be carried out by a crew in a single day which can be split into two partial duties $D_{i,m-1}^l$ (called *left partial duty*) and $D_{i,m}^r$ (called *right partial duty*), where $D_{i,m-1}^l$ contain the tasks $t_{i,1}, t_{i,2}, ..., t_{i,m-1}$ and $D_{i,m}^r$ contain the tasks $t_{i,m}, t_{i,m+1}, ..., t_{i,k}$.

Our graph is edge-weighted graphs but the weight of each edge is computed dynamically. Since the additional cost of adding a task to a partial duty, or joining two partial duties, may not depend only on the last task of the partial duty $D_{i,m-1}^l$, but it may depend on the cost of the whole duty. Next section we give more detail how to compute this weight using a cost function.

### 3.2   Cost Function

Let $\lambda$-*cost* be a function that receives two parameters: a partial duty $D_{i,m-1}^l$ and a partial duty $D_{j,m}^r$ and returns the cost (related to paid time in minutes) of assigning the duty $D_{j,m}^r$ at the end of duty $D_{i,m-1}^l$ forming the duty $D_i$. If $D_i$ is *feasible* the $\lambda$-cost function returns the paid time in minutes; otherwise it returns $\infty$ (if it is *unfeasible*). The $\lambda$-*cost* function is defined in equation 5.

$$\lambda(D_{i,m-1}^l, D_{j,m}^r) = \sum_{r=1}^{5} \lambda_r \tag{5}$$

where $\lambda_r$ is defined according to the set of rules stated in Section 2.1:

Rule 1: Let $bt(D_i) = \max_{u=1}^{k-1}\{(st(t_{i,u+1}) - et(t_{i,u})) \mid ((et(t_{i,u}) - st(D_i)) \leq st_{max}) \wedge ((et(D_i) - st(t_{i,u+1})) \leq st_{max})\}$ be the longest break time of the duty $D_i$ which is candidate to be a rest time. If $sot(D_i) \leq st_{max}$ we set $\alpha = 0$; otherwise we set $\alpha = \infty$. Let $rt(D_i)$ be the rest time of the duty $D_i$, i.e. $rt(D_i) = min\{bt(D_i), rt_{max}, \alpha\}$. If $rt(D_i) = 0$ or $rt(D_i) \geq rt_{mim}$ we set $\lambda_1 = 0$, otherwise we set $\lambda_1 = \infty$.

Rule 2: Let $ot_{day}(D_i)$ and $ot_{night}(D_i)$ be the overtime worked during the day and night (between 10pm and 5pm), respectively. Thus, $ot(D_i) = ot_{day}(D_i) + ot_{day}(D_i) \cdot fnt\%$. If $ot(D_i) \leq ot_{max}$ we set $\lambda_2 = 0$, otherwise we set $\lambda2 = \infty$.

Rule 3: Let $wt(D_i)$ be the amount of working time of the duty $D_i$, i.e. $wt(D_i) = min\{sot(D_i) - rt(D_i), pt_{min}\}$. Let $nt(D_i)$ be the amount of night time worked and let $pt(D_i)$ be the amount of paid time of the duty $D_i$, i.e. $pt(D_i) = (wt(D_i) - nt(D_i)) + (nt(D_i) \cdot (1 + pnt\%)) + (ot(D_i) \cdot pot\%)$. Thus we set $\lambda_3 = pt(D_i)$.

Rule 4: If $pt(D_i) \geq pt_{min}$ we set $\lambda_4 = 0$, otherwise we set $\lambda_4 = \infty$.

Rule 5: If $ot(D_i) \leq ot_{max}$ we set $\lambda_5 = 0$, otherwise we set $\lambda_5 = \infty$.

A $\delta$-*penalty* function is defined as the value of a quantified penalty to reflect the bus line change and the feasibility of join $D_{i,m-1}^l$ to $D_{j,m}^r$. The $\delta$-*penalty* function is defined in equation 6.

$$\delta(D_{i,m-1}^l, D_{j,m}^r) = \delta_1 + \delta_2 \tag{6}$$

where $\delta_1$ and $\delta_2$ are computed as follows:

a) Let $vc(D_i)$ be the number of bus line change in $D_i$, thus we set $\delta_1 = (pblc \cdot vc(D_i))$, where *pblc* is a penalty for a bus line change.

b) $\delta_2 = 0$ is $(et(D_{i,m-1}^l) \leq st(D_{j,m}^r))$ or $(el(D_{i,m-1}^l) = sl(D_{j,m}^r))$, otherwise $\delta_2 = \infty$ .

We define a cost function $f$ which receives as parameter a pair of partial duties $D^l_{i,m-1}$ and $D^r_{j,m}$ and returns the cost of assigning all tasks of the partial duty $D^l_{i,m-1}$ at the end of the partial duty $D^r_{j,m}$.

In this work, we investigate three versions as follows:

$f_1(D^l_{i,m-1}, D^r_{j,m}) = \lambda(D^l_{i,m-1}, D^r_{j,m}) + \delta(D^l_{i,m-1}, D^r_{j,m})$, i.e. the in function $f_1$ only considers the paid time of assigning the partial duty $D^l_{i,m-1}$ at the end of the partial duty $D^r_{j,m}$.

$f_2(D^l_{i,m-1}, D^r_{j,m}) = (\lambda(D^l_{i,m-1}, D^r_{j,m}) - \lambda_3) + \delta(D^l_{i,m-1}, D^r_{j,m}) + it(D^l_{i,m-1}, D^r_{j,m})$, where $it(D^l_{i,m-1}, D^r_{j,m})$ returns the total idle time of the duty. This function focuses on idle time (paid break time) of the duty.

$f_3(D^l_{i,m-1}, D^r_{j,m}) = (\lambda(D^l_{i,m-1}, D^r_{j,m}) - \lambda_3) + \delta(D^l_{i,m-1}, D^r_{j,m}) + it(D^l_{i,m-1}, D^r_{j,m}) + (ot(D_i) \cdot pot\%)$. This function focuses on idle time (paid break time) and overtime.

Let $\mathcal{D}$ be the set of duties kept by the algorithm in a given time (the current solution). The cost $f$ associated with $\mathcal{D}$ is given by $f(\mathcal{D}) = \sum_{i=1}^{|D|} f(D_i)$, where $f$ can be $f_1, f_2$ or $f_3$. These functions return $\infty$ if $\mathcal{D}$ is *unfeasible*.

### 3.3 Construction Phase

In the construction phase a feasible schedule is built, i.e., a set of feasible duties, adding one task at a time according to a assignment problem, until all tasks have been assigned. Starting with an empty duties, iteratively each duty is constructed.

Let $d$ be the number of estimated duties needed to assign all tasks, thus, it must be enough to assign the tasks to one of the $d$ partial duties. We used $d = 2.5nv$, where $nv$ is the number of vehicles obtained by the vehicle scheduling.

We define *dummy task* $t'$ as a not real task and there is no restriction to assign it to any partial duty at any release opportunity without changing any cost or property. In addition, $sl(t') = el(t') = NULL$, $st(t') = et(t') = 0$. But since it is assigned to any partial duty, then $sl(t')$ and $st(t')$ ($el(t')$ and $et(t')$) give information of its first real right (left, respectively) neighbor task in that duty. Note that a dummy task may be assigned to any partial duty, but in case of join two partial duty, a dummy task assumes the properties of its first real neighbor task, i.e. if a dummy task $t'_{i,m-1} \in D^l_{i,m-1}$ then it assumes the properties of its first real left neighbor task in $D^l_{i,m-1}$, similarly, if a dummy task $t'_{i,m} \in D^r_{i,m}$ then it assumes the properties of its first real right neighbor task in $D^r_{i,m}$.

Dummy duty is introduced in order to simplify our duty notation, keeping the same size and starting and ending at the same layer for all duties. But in a computational implementation, all dummy duties may be eliminated by using of

pointers linking all sequence of real tasks in a duty, i.e. a duty may be represented by a dynamic list.

During this construction phase a duty $D_i$ is constructed incrementally by assigning a task by iteration. Some of these tasks may be dummy tasks. Initially, we start with $D_{i,0} = \emptyset$ and $D_{i,m}$ is the partial duty obtained by assigning the task $t$ at the end of the partial duty $D_{i,m-1}$. In this step the task $t$ becomes the task $t_m$ of the duty $D_{i,m}$, i.e. $t_m \leftarrow t$, thus in this construction phase we considers $D_{i,m}^r$ containing the task $t_m$ only, i.e. $D_{i,m}^r = \{t_m\}$ in order to use our cost function $f$.
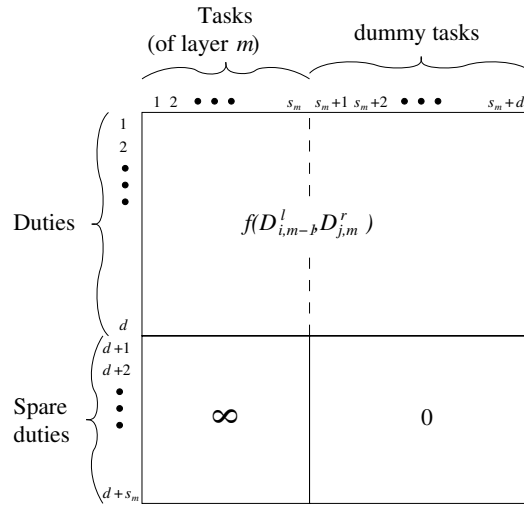


**Figure 2:** The cost matrix $C$ for each iteration $m$.

We construct a cost (weight) matrix $C$ of order $d + s_m$ at the beginning of each iteration $m$ as shown in Figure 2. The figure also shows the meaning of the entries of the cost matrix $C$, i.e. the tasks of the layer $m$ correspond to the tasks of columns $1, 2, ..., s_m$, the next $d$ columns correspond to dummy tasks, the lines $1, 2, ..., d$ corresponds to the $d$ duties and the remaining $s_m$ lines correspond to the spare duties which cannot be used for assigning real tasks.

Summarily, the procedure to construct the initial solution can be described by Algorithm 1. It start with $d$ empty duties. Solving the assignment problem with this cost matrix $C$ we find how to assign each task $t$ from $T_m$ to each partial duties $D_{i,m-1}^l$, $i = 1, \cdots, d$.
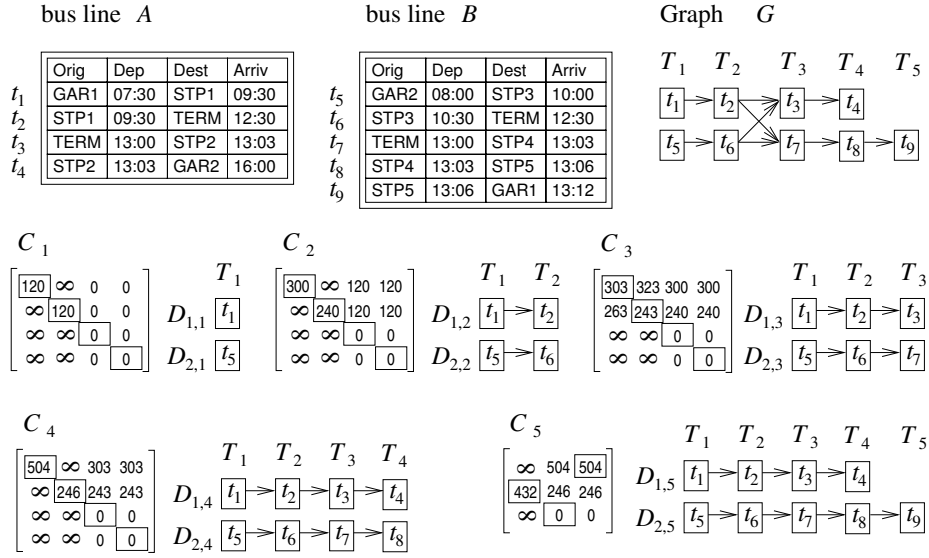
Figure 3: On the top, 2 tables of 2 bus lines containing 9 tasks, and the graph generated by those tables; On the next two rows it is shown a cost matrix $C_m$ built in iteration $m$ followed by the set of the partial duties constructed according with the solution of the Assignment Problem for that matrix.

---

**Algorithm 1:** $ConstructSolution(G)$

```
   /* receive a multipartite graph G as defined          */
 1 begin
 2 |   Set all duties D_{i,0} = ∅ for i = 1, 2, ..., d;
 3 |   for m ← 1 to k do
 4 |   |   Take the layer T_m from G;
 5 |   |   Set up the cost matrix C according to function f;
 6 |   |   Solve the assignment problem described by cost matrix C;
 7 |   |   Assigning the tasks from T_m to each partial duty D^l_{i,m-1},
   |   |     i = 1, ··· , d according to assignment solution;
 8 |   Remove all empty duty from D;
 9 |   return D;
```

---

Figure 3 shows a complete run of Algorithm 1. We start with the 2 tables on the top left of the figure and build the graph on the top right. Now we run Algorithm 1. In the first iteration ($m = 1$) it finds that $T_1 = \{t_1, t_5\}$. For this

layer, it builds the matrix $C_1$. One of the solutions (of the Assignment Problem) is marked with rectangles which sets $D_{1,1} = (t_1)$ and $D_{2,1} = (t_5)$ (see first pair of partial duties on the right of matrix $C_1$). In the second iteration ($m = 2$) it finds that $T_2 = \{t_2, t_6\}$. For this layer, it builds the matrix $C_2$, again, the solution is marked with rectangles which sets $D_{1,2} = (t_1, t_2)$ and $D_{2,2} = (t_5, t_6)$ (shown in the right of matrix $C_2$). The same applies to iteration 3 and 4. At the last iteration ($m = 5$) it finds that $T_5 = \{t_9\}$. For this layer, it builds the last matrix $C_5$ where the solution is marked with rectangles and sets $D_{1,5} = (t_1, t_2, t_3, t_4)$ and $D_{2,5} = (t_5, t_6, t_7, t_8, t_9)$. Note that it assigned dummy tasks to duty $D_{1,5}$ in this last step. Since all tasks are set into layers, the algorithm ends. Thus, we set $D_1 \leftarrow D_{1,5}$ and $D_2 \leftarrow D_{2,5}$.

## 3.4 Improvement Phase

A *duty cut m* on a duty $D_i$, denoted by $C_{D_i}^m$, is a partition of the tasks of $D_i$ into two sets of tasks forming two partial duties: *left partial duty* $D_{i,m}^l$ and *right partial duty* $D_{i,m+1}^r$, $m = 1, \cdots, k - 1$.

A *cut m* on the set $\mathcal{D}$, denoted by $C_{\mathcal{D}}^m$, is a set of *duty cut m*, i.e. is the set of the partial duties formed by the duty cuts on all duties on $\mathcal{D}$ such that $\mathcal{D} = \mathcal{D}_m^l \cup \mathcal{D}_{m+1}^r$ where $\mathcal{D}_m^l = \{D_{i,m}^l, i = 1, \cdots, |D|\}$ and $\mathcal{D}_{m+1}^r = \{D_{i,m+1}^r, i = 1, \cdots, |\mathcal{D}|\}$.

**Lemma 1.** *If $C_{\mathcal{D}}^m$ is cut m on the set $\mathcal{D}$ then duties from $\mathcal{D}_m^l$ may be recombined with $\mathcal{D}_{m+1}^r$ forming a new set of duties $\mathcal{D}'$ in such a way that $f(\mathcal{D}) \geq f(\mathcal{D}')$.*

*Proof.* Let $\mathcal{D}$ be an instance of the set of duties constructed by algorithm 1. Let $C_{\mathcal{D}}^m$ be a cut $m$ on $\mathcal{D}$ ($1 \leq m \leq k - 1$). Let $E$ be a square matrix $|\mathcal{D}| \times |\mathcal{D}|$ where each line $i$ ($i = 1, 2, ..., |\mathcal{D}|$) corresponds to the partial duty $D_{i,m}^l \in \mathcal{D}_m^l$, each column $j$ ($j = 1, 2, ..., |\mathcal{D}|$) corresponds to the partial duty $D_{j,m+1}^r \in \mathcal{D}_{m+1}^r$ and each entry $e_{i,j}$ corresponds to the cost of assigning all tasks of the partial duty $D_{j,m+1}^r$ at the end of the partial duty $D_{i,m}^l$, i.e. $e_{i,j} = f(D_{i,m}^l, D_{j,m+1}^r)$ (the function $f$ used here is the same used in the construction phase) is element of the cost matrix $E$ used by assignment problem. Since, the set of duties $\mathcal{D}$ belongs to the matrix $E$ (it is the diagonal $e_{i,i}$ for $i = 1, 2, ..., |\mathcal{D}|$) and the solution of the assignment problem that recombines $\mathcal{D}_m^l$ with $\mathcal{D}_{m+1}^r$ into a new set of duties $\mathcal{D}'$, then $f(\mathcal{D}) \geq f(\mathcal{D}')$, the assertion follows from the minimum solution found by the assignment problem. $\square$

Let $Recombine(C_{\mathcal{D}}^m)$ be an operation which receives *cut m* on the set $\mathcal{D}$, $1 \leq m \leq k - 1$, and recombine the partial duties as stated by Algorithm 2.

Let $\mathcal{D}'$ be the set of duties obtained by performing a *Recombine* operation on the set of duties $\mathcal{D}$. It follows from Lemma 1 that $f(\mathcal{D}) \geq f(\mathcal{D}')$. However, if $f(\mathcal{D}) > f(\mathcal{D}')$ then new set of duties is an improvement over the previous one,

---

**Algorithm 2:** $Recombine(C_{\mathcal{D}}^m)$

---

**1 begin**

**2**  |  Recombine the partial duties $\mathcal{D}_m^l$ and $\mathcal{D}_{m+1}^r$ of $\mathcal{D}$ into a new set of duties $\mathcal{D}'$ according to the assignment problem solution using the cost matrix $E$ as defined in the proof of Lemma 1;

**3**  |  Remove all empty duty from $\mathcal{D}'$;

**4**  |  **return** $\mathcal{D}'$;

---

otherwise $(f(\mathcal{D}) = f(\mathcal{D}'))$ and both sets are equivalent. In any case, set $\mathcal{D} \leftarrow \mathcal{D}'$ at the end of each iteration.

The general improvement algorithm (Algorithm 5) uses two algorithms: $Imp1$ and $Imp2$. Algorithm $Imp1$ (Algorithm 3) performs successive *cuts m* on the set $\mathcal{D}$ and tries to recombine them. Algorithm $Imp2$ (Algorithm 4) scans tasks with overtime and tries to reassign them to other duties in order to reduce the total cost.

---

**Algorithm 3:** $Imp1(\mathcal{D})$

---

**1 begin**

**2**  |  **for** $m \leftarrow 1$ **to** $k-1$ **do**

**3**  |  |  $\mathcal{D} \leftarrow Recombine(C_{\mathcal{D}}^m)$;

**4**  |  Remove all empty duty from $\mathcal{D}$;

**5**  |  **return** $\mathcal{D}$;

---

Let $lot(D_i)$ be the index of the last no dummy task of duty $D_i$ if $ot(D_i) > 0$ (it has overtime), otherwise $lot(D_i) = 0$, i.e. $lot(D_i) = \max_{u=1}^{k} \{u \mid (t_{i,u} \in D_i \wedge (t_{i,u}$ is not dummy task $\wedge (ot(D_i) > 0), 0\}$.

---

**Algorithm 4:** $Imp2(\mathcal{D})$

---

**1 begin**

**2**  |  **for** $i \leftarrow 1$ **to** $|\mathcal{D}|$ **do**

**3**  |  |  $m \leftarrow lot(D_i) - 1$ ;

**4**  |  |  **if** $m > 0$ **then**

**5**  |  |  |  $\mathcal{D} \leftarrow Recombine(C_{\mathcal{D}}^m)$;

**6**  |  Remove all empty duty from $\mathcal{D}$;

**7**  |  **return** $\mathcal{D}$;

---

Let $n_{it}$ be a positive integer number that defines the maximum iteration without improvement as a stop criterion. We used this parameter $n_{it}$ because we noted that the incumbent solution may be changed without improving its cost in an iteration, but this changing gives an opportunity to improve the incumbent

solution in a next iteration. Thus, the general improvement algorithm is stated by Algorithm 5. The algorithm ends after performing the two procedures $Imp1$ and $Imp2$ without improvement for $n_{it}$ times.

---

**Algorithm 5:** $ImproveSolution(\mathcal{D})$

/* receive a solution $\mathcal{D}$ from the construction phase          */
1  **begin**
2  |   $i_1 \leftarrow 0; i_2 \leftarrow 0;$
3  |   **repeat**
4  |   |   $i_1 \leftarrow i_1 + 1;$
5  |   |   **repeat**
6  |   |   |   $i_2 \leftarrow i_2 + 1;$
7  |   |   |   $\mathcal{D}' \leftarrow Imp1(\mathcal{D});$
8  |   |   |   **if** $f(\mathcal{D}') < f(\mathcal{D})$ **then**
9  |   |   |   |   $i_1 \leftarrow 0; i_2 \leftarrow 0;$
10 |   |   |   $\mathcal{D} \leftarrow \mathcal{D}';$
11 |   |   **until** $i_2 > n_{it};$
12 |   |   $i_2 \leftarrow 0;$
13 |   |   **repeat**
14 |   |   |   $i_2 \leftarrow i_2 + 1;$
15 |   |   |   $\mathcal{D}' \leftarrow Imp2(\mathcal{D});$
16 |   |   |   **if** $f(\mathcal{D}') < f(\mathcal{D})$ **then**
17 |   |   |   |   $i_1 \leftarrow 0; i_2 \leftarrow 0;$
18 |   |   |   $\mathcal{D} \leftarrow \mathcal{D}';$
19 |   |   **until** $i_2 > n_{it};$
20 |   **until** $i_1 > n_{it};$
21 |   **return** $\mathcal{D};$

---

Figure 4 shows a sample of an iteration performed by algorithm $Imp_1$. The initial bus lines, graph and duties built by algorithm 1 are the same shown in Figure 3. The cost of the initial solution $\mathcal{D}$ is $f_1(D_1) + f_1(D_2) = 504 + 432 = 936$. There are 5 layers in the graph. Thus, there are 4 possible cuts: $cut_1$ between layers $T_1$ and $T_2$, $cut_2$ between layers $T_2$ and $T_3$, $cut_3$ between layers $T_3$ and $T_4$ and $cut_4$ between layers $T_4$ and $T_5$. In this figure it is considered the $cut_2$ (see Figure 4 top right). This cut will generate the $C_{\mathcal{D}}^2 = \{\{D_{1,2}^l, D_{2,2}^l\}, \{D_{1,3}^r, D_{2,3}^r\}\}$ where $D_{1,2}^l = (t_1, t_2)$, $D_{2,2}^r = (t_5, t_6)$, $D_{1,3}^r = (t_3, t_4)$, $D_{2,3}^r = (t_7, t_8, t_9)$. The computation of the matrix $E$ is as follows: $e_{1,1} = f(D_{1,2}^l, D_{1,3}^r) = 504$ which
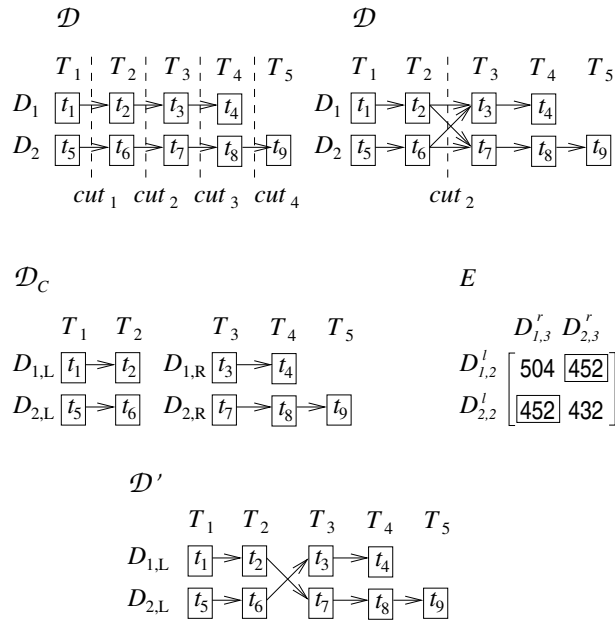
**Figure 4:** A sample of an iteration with a cut between layers $T_2$ and $T_3$.

is the cost of 480 minutes of work time plus 50% of 48 minutes of overtime; $e_{1,2} = f(D_{1,2}^l, D_{2,3}^r) = 452$ which is the cost of 312 minutes of work plus 120 minutes of idle time and 20 minutes as a penalization for bus line change; $e_{2,1} = f(D_{2,2}^l, D1, 3^r) = 432$ which is the cost of 420 minutes of work plus 12 minutes of idle time and 20 minutes as a penalization for bus line change. The solution of the Assignment Problem is shown in rectangles which is the set $\{e_{1,2}, e_{2,1}\}$. Thus, $\mathcal{D}' = \{D_1', D_2'\}$ where $D_1' = (t_1, t_2, t_7, t_8, t_9)$ and $D_2' = (t_5, t_6, t_3, t_4)$. The cost of the solution $\mathcal{D}'$ is $f(\mathcal{D}') = 904$ which is smaller than the cost $f(\mathcal{D}) = 936$. Thus, the $\mathcal{D}'$ is an improvement over $\mathcal{D}$. Naturally, if the penalization for a bus line change were too high (above 36 minutes), this improvement should not be possible. Note that, procedure $Imp_2$ may only perform $cut_3$ which cut the last non dummy task $t_4$ of duty $D_1$ which has overtime. Therefore, in this particular case, procedure $Imp_2$ does not improve the solution.

## 4    Computational Complexity Analysis

The assignment problem can be solved in $O(n^3)$ running time [Carpaneto and Toth, 1987], where $n$ assume different values according to the algorithm phase. In the construction phase $n = d + s_m$, while $n = |\mathcal{D}|$ in the improvement phase.

Anyway $d$, $s_m$ e $|\mathcal{D}|$ depend on the task number $nt$, that is $k < max_s \ll |\mathcal{D}| \ll d \ll nt$, where $max_s = max\{s_m, m = 1, \ldots, k\}$. An assignment problem is solved $k$ times for each iteration of $Imp_1$. The $Imp_2$ is only applied for the last layer where there is overtime. Thus, the time complexity of $Imp_1$ and $Imp_2$ is $\mathrm{O}(nt^4)$. Usually these procedures $Imp_1$ and $Imp_2$ are not applied more than $nt$ times. Therefore, we conclude that the overall complexity of our algorithm is $\mathrm{O}(nt^5)$.

## 5   Computational Results and Analysis

Algorithm GraphBDSP is tested using real-world instances[4] from a large Brazilian metropolitan transportation company obtained of different days in a year. The instances are listed below; being the numerical part of the name an indication of the number of tasks (e.g. CV412 contains 412 tasks): CV412, CC130, CC251, CC512, CC761, CC1000, CC1253, CC1517, CC2010 and C2313. The last three instances (CC1517, CC2010, C2313) are real cases, while the remaining were randomly created by extracting of vehicle blocks from these real instances.

Our algorithm was coded in Pascal language. All these computational tests were carried out on a PC with an Intel 2.8Ghz processor and 8GB of RAM memory, running Windows operational system.

For the solution of the assignment problem we used the algorithm proposed by [Carpaneto and Toth, 1987], which combines the Hungarian method and the Shortest Augmenting Path method. To get the solution of the integer linear programming (ILP) the CBC solver [Ralphs, 2015] were used. CBC is maintained by IBM researchers, which is pretty competitive to current state-of-the-art commercial ILP solvers.

### 5.1   Computational Results

Table 3 lists the results obtained by our GraphBDSP using the functions $f_1$, $f_2$ and $f_3$ by the construction of the initial solution. We set up the parameters $pblg = 1$ (penalty for each bus line change) and $n_{it} = 4$ (number of iterations without solution improvement). For each instance, the number of duties ($Ndt$) in the solution, the solution cost in minutes paid are shown. The best solution cost for each instance is highlighted in bold. The $LB$ column shows the value of lower bound for the BDSP computed according to the mathematical model (ILP model) for personnel scheduling into a fixed place (named MPF), following the model proposed by [Bodin et al., 1983]. In this model, information on the spatial availability of the driver is ignored, thus a solution reached by this model is not a feasible BDSP solution.

---

[4] The instances are available for download by this URL `http://gpea.uem.br/benchmark.html`.

**Table 3:** Results obtained by the proposed algorithm compared with *LB*

| Instance | GraphBDSP using $f_1$ | | GraphBDSP using $f_2$ | | GraphBDSP using $f_3$ | | *LB* |
|---|---|---|---|---|---|---|---|
| | *Ndt* | Solution cost | *Ndt* | Solution Cost | *Ndt* | Solution Cost | |
| CC130 | 19 | 8,451.30 | 19 | 8,472.50 | 19 | **8,389.40** | 8,057.00 |
| CC251 | 40 | 17,667.50 | 40 | 17,690.00 | 40 | **17,600.00** | 15,655.00 |
| CV412 | 69 | 30,810.00 | 69 | 30,795.00 | 66 | **29,512.50** | 25,427.00 |
| CC512 | 80 | 35,612.50 | 79 | **35,105.00** | 80 | 35,312.50 | 30,858.00 |
| CC761 | 109 | 48,395.00 | 110 | 48,632.50 | 107 | **47,532.90** | 43,010.00 |
| CC1000 | 152 | 67,090.00 | 147 | 65,019.40 | 146 | **64,873.60** | 57,000.00 |
| CC1253 | 191 | 84,580.00 | 188 | 83,261.10 | 187 | **82,842.90** | 72,261.00 |
| CC1517 | 232 | 102,729.50 | 225 | **99,852.80** | 227 | 100,507.00 | 89,191.00 |
| CC2010 | 297 | 131,482.50 | 290 | **128,964.20** | 292 | 129,637.80 | 116,019.00 |
| CC2313 | 339 | 150,649.70 | 331 | **147,215.00** | 340 | 150,522.50 | 131,800.00 |

Running time was short, being 4min:4s the longest for instance CC2313 using function $f_1$. The best results were obtained using functions $f_2$ and $f_3$.

### 5.2   Improvement Procedures Analysis

Table 4 indicates how much the initial solution cost can be reduced by using each procedure $Imp_1$ and $Imp_2$ (alone and combined) in all cases using function $f_3$. Columns *Red%* mean the percentage of reduction in relation to initial solution cost.

**Table 4:** Comparison between improvement procedures

| Instance | Initial Sol. | Experiment 1 | | Experiment 2 | | Experiment 3 | |
|---|---|---|---|---|---|---|---|
| | | $Imp_1$ | *Red%* | $Imp_2$ | *Red%* | $Imp_1 + Imp_2$ | *Red%* |
| CV412 | 33,394.80 | **29,512.50** | 11.63 | 30,897.30 | 7.48 | **29,512.50** | 11.63 |
| CC1000 | 74,637.00 | 65,442.00 | 12.32 | 68,550.50 | 8.15 | **64,873.60** | 13.08 |
| CC1253 | 95,622.00 | 82,955.40 | 13.25 | 88,486.90 | 7.46 | **82,842.90** | 13.36 |
| CC2313 | 172,660.40 | 150,635.00 | 12.76 | 158,088.00 | 8.44 | **150,522.50** | 12.82 |

Table 4 also shows that the solutions obtained by using only $Imp_1$ (experiment 1) were better than those obtained by using only $Imp_2$ (experiment 2). However, the combination of the two procedures (experiment 3) generated better solutions for instances CC130, CC251, CC412, CC1000, CC1253 and CC2313.

The highest gain by using both $Imp_1$ and $Imp_2$ was with the instance CC1000, which obtained an additional reduction of 0.88% in relation to the reduction obtained by using only $Imp_1$. Although such a gain was small in percentage, it is worth noting that its economic value can be rather significant.

## 5.3   Results with the Set Covering Problem - SCP

This section presents results for the BDSP modelled as an SCP. For small instances, the optimal value could be obtained by using ILP solver, whereas for large instances, lower bounds were computed using the subgradient method to solve a Lagrangian relaxation problem for SCP according to [Beasley, 1987, Umetani and Yagiura, 2007]. As mentioned at the beginning of this paper, the total number of possible columns in an SCP instance is usually very high, mainly for the largest BDSP instances. Thus, we used a classical heuristic technique to reduce (generate) the number of columns based on a maximum number of PWOs per column ($MaxPC$), limiting the minimum and maximum duration for each PWOs of 60 and 100 minutes, respectively. A similar procedure was also used by [De Leone et al., 2011a]. In this paper the values of $MaxPC$ were estimated taking into account some previous real scheduling provided by the transportation company. Table 5 presents results obtained from BDSP solution using the SCP model. An asterisk (*) before the number indicates that all possible columns have been generated. Values without the asterisk indicate that the instance could have more columns with more $MaxPC$ PWOs, but they were not generated in order to keep the problem in a solvable size.

**Table 5:** Results obtained with SCP model

| Instance | $MaxPC$ | Rows | Columns | ZILP | ZLGP |
|---|---|---|---|---|---|
| CC130 | *3 | 36 | 172 | 9,530.60 | 9,528.90 |
| CC251 | *4 | 77 | 1,483 | 18,691.20 | 18,587.40 |
| CV412 | *4 | 136 | 6,730 | 30,455.00 | 30,228.10 |
| CC512 | *5 | 162 | 16,875 | 37,112.50 | 36,468.69 |
| CC761 | *5 | 234 | 47,552 | 51,752.50 | 50,242.08 |
| CC1000 | *6 | 315 | 176,734 | 67,971.50 | 65,821.81 |
| CC1253 | *6 | 398 | 314,149 | 86,349.00 | 84,052.23 |
| CC1517 | *6 | 480 | 579,666 | 105,178.5 | 102,315.24 |
| CC2010 | 4 | 623 | 1,206,504 | 138,035.4 | 133,055.62 |
| CC2313 | 4 | 715 | 1,610,242 | - | 149,648.34 |

Table 5 also shows the number of Rows and Columns obtained from the combination of PWOs. Column ZILP is the cost of the solution obtained by

solving of ILP, ZLGP is the Lagrangian lower bound [Beasley, 1987, Umetani and Yagiura, 2007]. To obtain ZILP a running time limit of 24 hours was adopted. Table 5 shows it was possible to obtain the ZILP value for nearly all the instances, except for instance CC2313 due to the high number of columns and the high running time without obtaining the solution (more than 24 hours waiting).

## 5.4  Comparison of Results

Table 6 shows relative percentage deviation, named GAP. First column is the GAP from the best solution cost from GraphBDSP (Table 3) in relation to LB. Second column is the GAP from the best solution cost from SCP (ZILP or ZLGP value) (Table 5) in relation to LB (Table 3). Third column is the GAP from the best solution cost from GraphBDSP (Table 3) in relation to the best solution cost from SCP (Table 5).

Note that the GraphBDSP $GAP$ to LB are apparently high due to $LB$ quality since the MPF formulation is a fairly relaxed model to BDSP [Bodin et al., 1983], but it is the best known model to get lower bound for BSDP. The GraphBDSP solution costs were kept above the lower bound ($LB$) by between 4.13% and 16.07%.

**Table 6:** Comparison GraphBDSP results against LB and SCP results

| Instance | GraphBDSP GAP to LB (%) | SCP GAP to LB (%) | GraphBDSP GAP to SCP (%) |
|---|---|---|---|
| CC130 | 4.13 | 18.29 | -11.97 |
| CC251 | 12.42 | 19.39 | -5.84 |
| CV412 | 16.07 | 19.77 | -3.09 |
| CC512 | 13.76 | 20.27 | -5.41 |
| CC761 | 10.52 | 20.33 | -8.15 |
| CC1000 | 13.81 | 19.25 | -4.56 |
| CC1253 | 14.64 | 19.50 | -4.06 |
| CC1517 | 11.95 | 17.93 | -5.06 |
| CC2010 | 11.16 | 18.98 | -6.57 |
| CC2313 | 11.70 | 13.54 | -1.63 |

The third column in Table 6 indicates that, for all instances, the solution costs obtained by GraphBDSP are lower than the solution cost obtained by SCP. As explained in Section 5.3, this happens because the SCP instances are heuristically constructed, thus the optimum solution for these instances does not

mean optimum solution for the BDSP, even for the Lagrangian lower bound for these instances. Note that, we got the optimum solution for the SCP instances (except instance CC2313).

## 6 Conclusions

We presented a deterministic 2-phase algorithm, named GraphBDSP, to tackle the bus driver scheduling problem based on Brazilian real instances, from an urban public transportation company. This algorithm produced competitive results comparing with SCP-based approach providing a good result for huge real instances with more than 2,300 tasks within reasonable computing time. To the best of our knowledge this is the largest real instance in the literature and the GraphBDSP represents a new approach applied to the bus driver scheduling problem. The results are compared against to lower bounds computed by mathematical programming. The computational performance of the GraphBDSP was very satisfactory regarding both the solution quality and the running time.

We compared three different cost functions, which the function $f_3$ based on idle time and overtime presented best results for most cases instead of focusing on paid time only. Although the best solution for the large instance was achieved with the function $f_2$ (idle time). Anyway, the objective function $f_1$ focusing on paid time was not the best option.

GraphBDSP is a deterministic algorithm that uses no random operations, i.e., it always finds the same solution for the same input. In addition, it has only one parameter to tune ($n_{it}$), so it uses an easy parameter tuning. GraphBDSP is quite flexible to changes of rules. The adapt5ations regarding the new rules are needed to compute the cost matrix for each bipartite graph, without changing the model. Thus, we believe it is extensible to other crew scheduling problems.

Our algorithm meets the criteria defined by [Cordeau et al., 2002] for heuristic methods. The simplicity criterion is met because the proposed algorithm requires only one parameter to tune and uses a classical well-known assignment problem, which is easily solved by polynomial running time algorithm. The flexibility criterion is also observed when incorporating new rules. A reasonable accuracy and speed criteria are also observed as shown in section 5.

A fundamental feature of this algorithm is that it can be carried out to solve both the static scheduling problem (tasks do not change throughout the day) and the dynamic scheduling problem (when tasks can be changed due to unexpected events). In other words it is suitable to be used in re-scheduling for an unexpected situation.

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